



Our Differentiation Mould Innovators

Dear Valued Parent and Titan,

As we continue to navigate these challenging and unprecedented times, I want to provide an update on how Delta English School (DES) is adapting to meet your K-12 educational needs. DES has completed two weeks of successful virtual learning! During that time, we added new digital resources to provide Titans with additional high-quality and easy-to-use learning materials.

Delta Education System, USA “spared no expense” in establishing **Nebula** - the K-12 operating system of DES. You are now familiar with **Interchange**, which is our Learning Management System (LMS). Interchange is one of Nebula’s apps and is built on Blackboard – the world’s leading LMS engine. **DES is proud to be the only K-12 school in Middle East that use Blackboard products, including the industry-renowned Blackboard Collaborate.** Nebula is an integral part of our education program and shall remain even after COVID-19. Our unparalleled virtual educational services prove that DES is a premium CBSE provider and settles for nothing but the best.

I want to thank all parents for actively cooperating in their Titan’s education despite schedule conflicts. ITS (Information Technology Services) team has done a phenomenal job in timely resolving a high volume of support tickets over the past two weeks. Our administrators, faculty and staff are working tirelessly to ensure each Titan does not miss a single day of high-quality learning. Lastly, DES thanks the Government of Sharjah for its well-coordinated measures in curbing COVID-19 across the emirate.

As per directives from Sharjah Private Education Authority (SPEA), DES has sent you a modified **Course Schedule** that accommodates timings during the Holy Month of Ramadan. Despite lockdown and Ramadan, the 2020-2021 school year is in session and your child is responsible for all DES coursework. **Attendance and participation in DES virtual learning is mandatory.** Titans are expected to attend daily virtual periods and complete all virtual assignments/assessments. Remember, you will be graded on the quality and timely submission of virtual coursework.

How does Delta English School Deliver High-Quality Learning during School Closure?

BE PREPARED

We understand it may be difficult to communicate with all Titans and keep them actively engaged while DES is closed. From the first day of school, DES has been preparing Titans for the eventuality that online instruction is here to stay for a while. We have set up virtual learning expectations and developed Nebula for notifying and completing digital coursework.

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DES OFFER THE RIGHT TOOLS FOR YOU TO...

DELIVER DAILY LESSONS

We use Blackboard Collaborate for distance teaching and learning. Blackboard Collaborate enables DES faculty to use webcam, interactive white board, application/screen sharing, and chat. We record major lessons and post them for on-demand viewing.

ASSIGN HOMEWORK AND ACTIVITIES

We use Interchange - the Learning Management System (LMS) of DES. Interchange enables Titans to view lesson notes and course calendar, submit online assignments, complete diagnostic assessments, and privately message instructors for assistance.

FOLLOW A NORMAL SCHEDULE

A key requisite when launching Nebula was the need for well-executed, personalized Course Schedules. Managing online education is challenging and we want to give structure to every Titan's disrupted learning path. DES added breaks between periods for Titans to use the restroom, consume a healthy snack and perform eye, hand or large muscle exercises.

ASSIGN APPROPRIATE ACTIVITIES

DES faculty assigns a couple of detailed step-by-step research activities so Titans can complete these tasks in small groups or independently within an allocated amount of time. DES faculty also provides Titans with a reading list so that by the time Titans return to the next virtual classroom, they will have completed some part of learning.

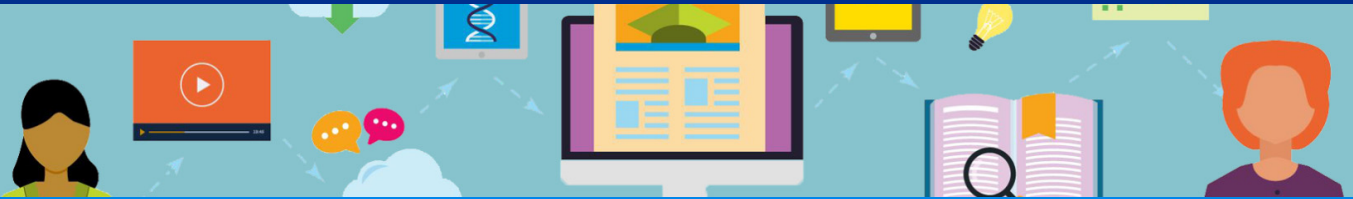
TEACH TITANS LIFE-LESSONS

From fighting fake news and misinformation to building resilience, there is a lot that can be learned from the COVID-19 pandemic. DES faculty inspires Titans to brainstorm ways of educating others about the virus and how it can be prevented by creating argumentative statements, digital posters, videos, and methods to distribute first aid kits and affordable hygiene products.

BE MINDFUL

We empathize and accommodate the difficulties Titans may be facing from an emotional point of view. Our School Counselor virtually assists Titans to keep up with the coursework.

DES EXPECTATIONS OF YOU, THE PARENT, DURING COVID-19



If your child is enrolled in K1 through GL 02, feel free to attend his or her virtual lessons during the initial weeks. However, refrain from this practice in subsequent weeks, as your child will become overly dependent on you to complete the assigned coursework. This shall subsequently cause your child to experience significant learning gaps.

Please do not complete or submit your child's virtual assignments or assessments. This practice will cause him or her to experience significant learning gaps that can be hard to close even after physical classes resume.

Maintain good internet connection speed at home.

With a weak connection speed, your child can have trouble attending virtual classes and timely submitting virtual assignments. DES will be unable to help you in this situation. If your connection speed is slow, contact your Internet Service Provider (ISP) for an upgrade. Due to COVID-19, ISPs may experience a high volume of service requests. Hence, act promptly to avoid delays.

Ensure that your child access Nebula through a personal device. For households with more than one child enrolled at DES, ensure that each child has a device to complete coursework at the same time.

Please refrain from using the Chat window to message instructors in Blackboard Collaborate. This practice disrupts our delivery of lessons and is not fair to Titans who actively prepare and participate every day.

Use **Intervention Blocks**, on Thursdays, to conference with instructors and discuss remediation activities (if Titan struggles in a unit/topic) or enrichment activities (if Titan requires advanced learning of a unit/topic).

Nebula is tightly customized to offer high-quality learning services. It is not designed for social communication and hence cannot allow the formation of private parent groups or forums. However, Nebula offers various tools for parents to communicate with instructors.

Under SPEA directives, parents are not permitted to enter school campus until lockdown has been lifted. These measures are in effect for your personal safety. Our phone lines may be busy during regular school hours, so please communicate to the following channels:

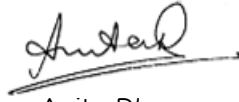
- For billing, contact Office of Accounting: accounting@deltasch.com
- For re-enrollment, contact Office of the Registrar: registrar@deltasch.com
- For parent and student advising, contact School Counselor: counselor@deltasch.com
- For Nebula support, contact ITS Help Desk: its@deltasch.com

DES' commitment to each Titan's education and well-being has never been stronger. Sometimes, the little things make the biggest difference. We are deeply steadfast to working hand-in-hand during this global pandemic to ensure Titans have access to a robust, secure learning environment. We're here to be your virtual home away from home and together, we can overcome the challenges of today and help you prepare for tomorrow.

Thank you for your continued support and loyalty.

This statement has been authorized for delivery:

Sincerely,



Anita D'cruz

Principal, Delta English School

